1. As a receptionist I would like to add guests to the database
2. As a receptionist I would like to modify guest details from the data
3. As a receptionist I would like to delete guest records from the data
4. As a receptionist I would like login to the management system with a unique ID
5. As a receptionist I would like to search for clients in the database
6. As a receptionist I would like check in guests
7. As a receptionist I would like to checkout guests
8. As a receptionist I would like to create a reservation
9. As a receptionist I would like to modify a reservation
10. As a receptionist I would like to delete/close a reservation
11. As a receptionist I would like to update room availability in the system
12. As a receptionist I would like to generate a client invoice
13. As a receptionist I would like process a client’s payment
14. As a receptionist I would like to be able to answer the phone or make phone calls
15. As a receptionist I would like to be able to fulfil room service requests
16. As a receptionist I would like to be able to send booking confirmations
17. As a guest I would like to be able to make a reservation
18. As a guest I would like to be able to browse room selection
19. As a guest I would like to be able to modify my reservation
20. As a guest I would like to be able to cancel my reservation
21. As a guest I would like to be able to verify room availability at the hotel
22. As a guest I would like to be able to pay my hotel bill
23. As a guest I would like to be able to provide my personal information to the hotel system
24. As a guest I would like to be able to exit the booking system without making a reservation
25. As a manager I would like to pull reports from the system
26. As a manager I would like to assign tasks to my employees
27. As a manager I would like to add employees to the database
28. As a manager I would like to modify employees in the database
29. As a manager I would like to delete employees in the database
30. As a manager I would like to be able to preform the same tasks as the receptionist with regards to clients